

Where Responsibility Sits

Your Business IT, Our Responsibility

The shared-responsibility model behind every Agile IT agreement, on one page.



Taken literally, our tagline could read as a promise to be responsible for everything. It is not, and pretending otherwise would be dangerous for both sides. Technology outcomes are shared, so here is the actual split, agreed before it is ever tested.

01 THE SPLIT

Agile IT owns	Your business owns
The technical recommendations	The business decisions
Service quality and support	Risk appetite and priorities
Implementation and operations	Budget and timing
Evidence about what is and is not working	Process and people change
In short: a great technical solution, kept running, secure and available	Acceptance of the residual risk

02 WHAT THIS MEANS IN PRACTICE

- We recommend; you decide. Every significant change comes to you as a recommendation with the reasoning and the cost, and the decision is yours.
- We put the controls in place and keep the evidence. You always know what is working, what is not, and what we are doing about it.
- Risk you choose not to address is recorded and accepted by you, not quietly absorbed by either side.
- Nobody discovers the boundary during an incident. It is agreed here, in writing, first.

Shared responsibility means neither side can succeed alone. We bring the solution and the proof; you bring the decisions and the direction. That is what Your Business IT, Our Responsibility actually promises.